



San Francisco Financial Center Customer Advisory Board Conference

February 21-22, 2007 – Stratosphere Hotel - Las Vegas, Nevada

VIVA FINANCIAL MANAGEMENT! PROGRAM AGENDA

Wednesday, February 21, 2007

7:30 – 8:00 **Registration / Networking**

8:00 – 8:45 **Welcome Remarks**
Phil Belisle, Director, San Francisco Financial Center

Introductions
Meyer Persow, Office of Personnel Management
Chairperson, San Francisco Financial Center Customer Advisory Board

8:45 – 9:45 **White Collar Crime – Investigation & Fraud**
Domenic Perriello, Supervisor/Special Agent,
White Collar Crime Program, Federal Bureau of Investigation,
Las Vegas Office

9:45 – 10:00 ***Morning Break***

10:00 – 11:00 **Federal Government Collections: Holistic Approach**
Carolyn Dunston, Director, Agency Relationship Management Division,
Financial Management Service

11:00 – 11:45 **Fiscal Management of the Hoover Dam**
Rick Zaffarese & Stacey Donahue, Department of Interior,
Bureau of Reclamation, Lower Colorado Region,
Financial Management Office

11:45 – 12:00 **Hoover Dam Tour - Travel & Logistics Update**

12:00 – 1:00 ***Lunch / Networking Session***
Stratosphere Hotel Restaurant

2:00 – 4:00 **Hoover Dam Tour**



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PROGRAM AGENDA

Thursday, February 22, 2007

- 7:30 – 8:00** **Networking Session**
- 8:00 – 9:30** **Agency Updates (4-5 minutes per agency)**
- 9:30 – 9:45** ***Morning Break***
- 9:45 – 10:30** **Financial Controls and Risk Management – Building a Roadmap Through Practical Lessons Learned**
David M. Cushing, Associate Chief Financial Officer, Center for Internal Control & Risk Management, Office of Personnel Management
- 10:30 – 11:15** **International Treasury Services**
Ethan Cole, Supervisor, Financial Services & Support, Financial Management Service, Kansas City Financial Center
- 11:15 – 12:00** **Internal Revenue Service Updates & New Initiatives**
Dave Martin, Chief Accounting Operations, Internal Revenue Service, Fresno
- 12:00 – 1:00** ***Lunch / Networking Session***
- 1:00 – 1:30** **Introduction to CAB Project Workgroup**
Facilitator – Lyn de l’Eau, Organization Development Consultant, Morrison Forbes
- 1:30 – 2:30** **Financial Management Up-Close – Project Workgroup**
Member’s workgroup to identify a process improvement
- 2:30 - 2:45** ***Afternoon Break***
- 2:45 – 3:15** **Workgroup Project Identified and Defined**
- 3:15 – 3:45** **CAB Business Meeting**
 - Election of Vice Chairperson
 - Updates and Future Initiatives
 - Next CAB Meeting – San Francisco, CA.
- 3:45 – 4:00** **Closing Remarks – See you in San Francisco in August!**