

“Introduction to TRS” Webinar – Viewing Instructions

Viewing the “Introduction to TRS” webinar is easy. This document contains all of the information you need to access the recording of the Transaction Reporting System (TRS) “Introduction to TRS” Webinar. There are two easy steps:

1. Read the Live Meeting Instructions below
2. Use the link in the “Recording Details” section below for how you can access the TRS Webinar recording via Live Meeting

Please note: The recording must be reviewed in sequence. If you attempt to fast-forward or skip slides, the audio and video will no longer be synchronized.

Recording Details

Recording URL: <https://www.livemeeting.com/cc/pncbanktm/view>
Recording ID: R273R2
Recording Key: 3Mk><Sc

After you follow the hyperlink above, the View Recording window should appear prompting you to enter Your Name, Recording ID, and Recording Key. After you enter this information, click “View Recording.”

The screenshot shows the PNC Treasury Management interface. The page title is "View Recording". Below the title, there is a instruction: "To view a recording, enter the recording ID and recording key (if required) provided by the organizer." The form contains three input fields: "Your Name:" with a placeholder "Enter Name Here", "Recording ID:" with the value "R273R2", and "Recording Key (if required):" with a masked input "••••••". A yellow "View Recording" button is located below the input fields. Two callout boxes with arrows point to the form: one points to the input fields and contains the text "Enter Your Name, Recording ID, and Recording Key", and the other points to the "View Recording" button and contains the text "Once you enter the information above, click View Recording".

The View Recording Info window should appear next. Click the “View” option for the Live Meeting Replay High Fidelity Presentation.

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View Recording Info

Recording Subject: Webinar Re-recording
 Recording ID: R273R2
 Organizer: Amani Robinson
 Recorded On: Wednesday, Jun 23, 2010 11:07 AM (EDT)
 Duration: 1:12

For best viewing experience, use Microsoft Office Live Meeting High\Fidelity Presentation format including video playback. Download size will be larger and may take longer time to download.

Use Microsoft Office Live Meeting Replay for quicker downloads. Installing Microsoft Office Live Meeting Replay Wrapper provides a rich way to view the recording for this format. You only need to download the Replay Wrapper once per computer. [Install Now](#)

View And Download Recordings

View	Download	Format	Available
		Microsoft Office Live Meeting High-Fidelity Presentation	Yes
		Microsoft Office Live Meeting Replay	Yes

[Scanning Information](#)

Depending on your browser settings, pop-ups may be automatically blocked. If they are, a notification will appear at the top of your browser alerting you that a pop-up had been blocked. Click on this notification and temporarily allow pop-ups.

Pop-up blocked. To see this pop-up or additional options click here...

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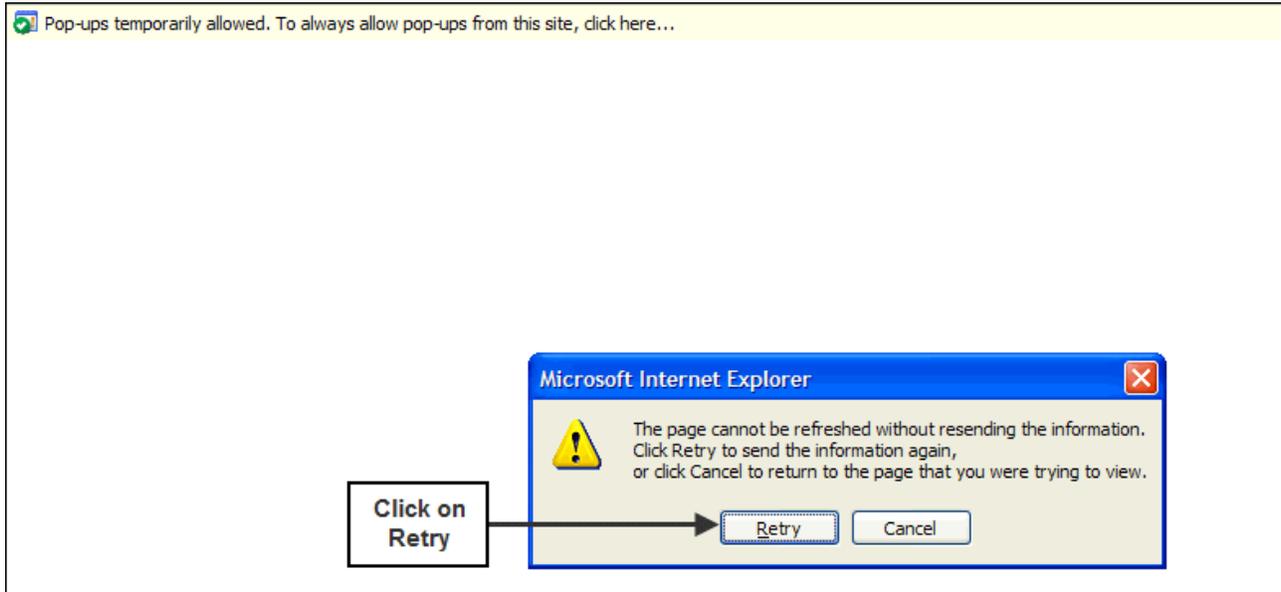
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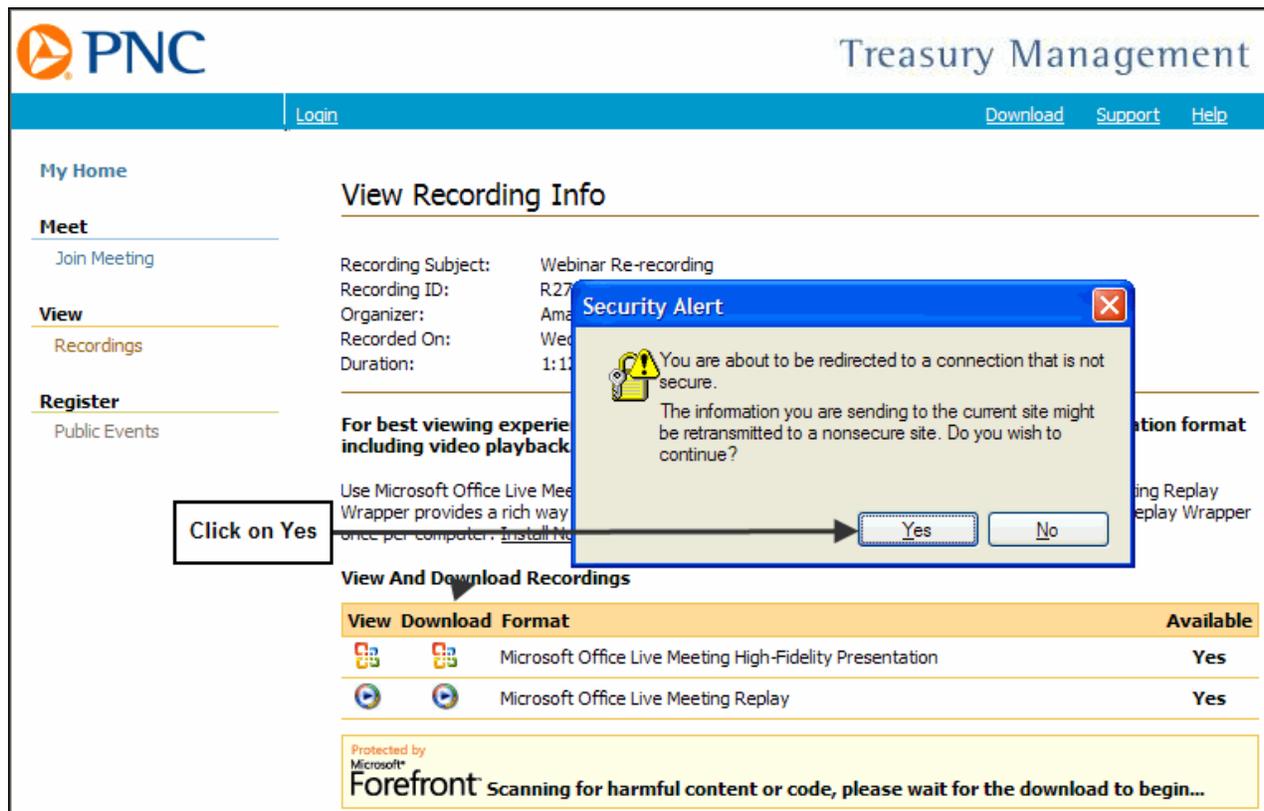
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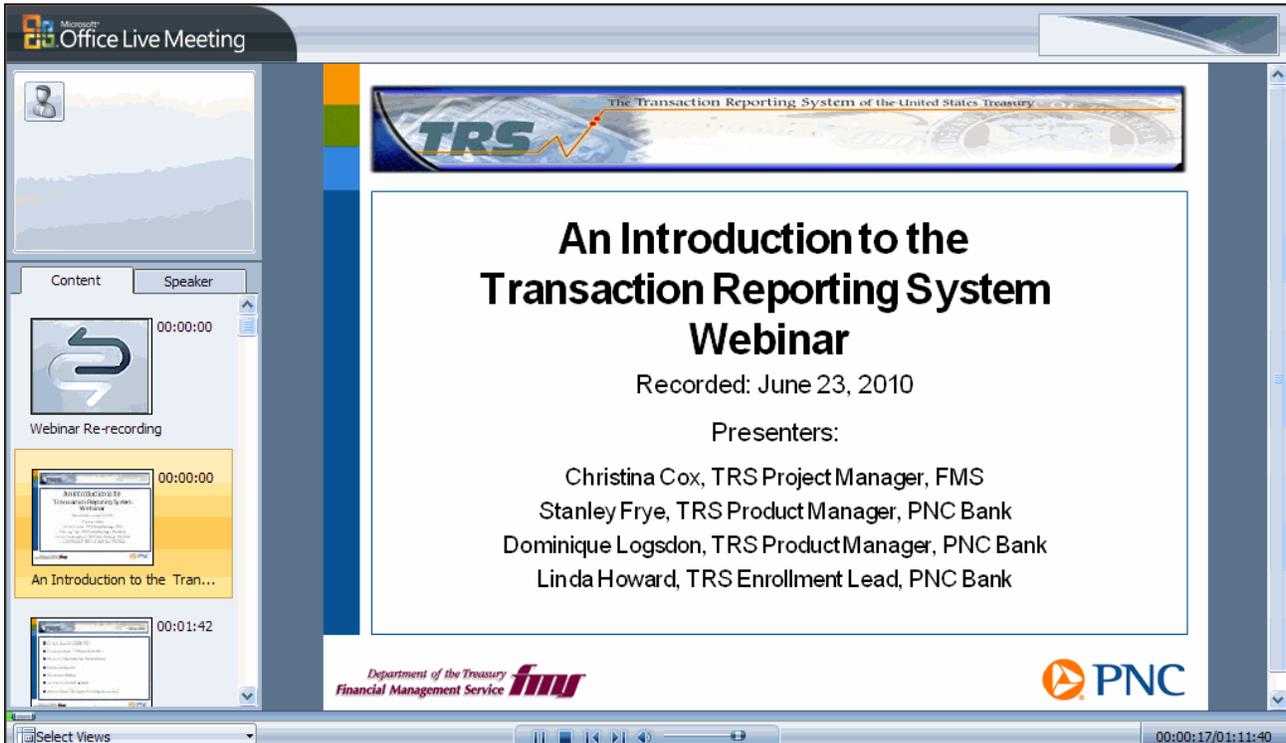
After you temporarily allow pop-ups, the following message may appear. If it does, click on “Retry.”



In addition, the following security alert may also appear. If it does, click on “Yes.”



After a few seconds, the “An Introduction to the Transaction Reporting System Webinar” presentation should appear:



Audio Troubleshooting:

After attempting to view the recorded Live Meeting Replay, you may receive one of these audio-related error messages (in bold). You will need to re-select the view option on the View Recording Page after you adjust your computer settings:

“Windows Media Player cannot play the file. If the file is located on the Internet, connect to the Internet. If the file is located on a removable storage card, insert the storage card.”

Your Internet connection is blocked. This could be caused by your computer's firewall or Windows Media Player may be set to work offline.

To confirm that the Player can connect through your firewall, you should review your firewall documentation and make any necessary adjustments.

To see if the Player is set to work offline, click the File menu in the Player to verify if a check mark is displayed next to the Work Offline command. If it is, to clear the check mark and enable the Player to connect to the network, click Work Offline.

**Please note that if you are trying to play the file from a computer in your office, your corporate network administrator may prevent the Player from accessing the Internet, even if you remove the check mark next to Work Offline. In this case, contact your network administrator for more information.*

If you want to continue to work offline but allow Windows Media Player (Windows Media Player 9 Series or later) to connect to the Internet when it needs to, you can do the following:

1. In the Player, on the Tools menu, click Options.
2. In the Options dialog box, on the Player tab, click Connect to the Internet (overrides other commands).

"Windows Media player cannot play the file because the required video codec is not installed on your computer".

Live Meeting requires that you view Live Meeting playbacks via the Office Live Meeting replay format and have, at minimum, Windows Media 9.1 version codecs. If you are receiving an error message your player may not meet the minimum technical requirements for playback.

To resolve this issue, you must upgrade your Media Player to include the supported codecs. Versions 10 and 11 have the codecs built-in. To upgrade 9 for compatibility, please utilize the following links:

This is the codec download for Windows 2000:

<http://www.microsoft.com/windows/windowsmedia/forpros/format/codecdownload.aspx>

This is the codec download for Windows XP:

<http://www.microsoft.com/downloads/details.aspx?familyid=06fcaab7-dcc9-466b-b0c4-04db144bb601&displaylang=en>

**Please note that depending on your environment, you may not be allowed to make these types of updates yourself. If you are encountering difficulty when installing the codecs, you will need to consult with your internal IT department and provide them with this information.*