



Navy Cash Bulletin

NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS



Volume: 1 Issue: 2

Field Questions

Q. What are the procedures for “writing off” bad debts?

- A. There are NO procedures for “writing off” a bad debt in Navy Cash. DISBO’s are responsible for checking the Daily Negative Balance Report and collecting negative balances within 10 days of notification.

If you are unable to collect funds within 10 days:

1. Create a DS01 via DMO (with company code D41117) to collect funds from the members next pay check.
2. If the individual is within 30 days of check out, create a DS01 via DMO (with company code D41117) to collect funds from members last check and replace members permanent Navy Cash card with a visitor card.
3. If the individual has already checked out and a DS01 cannot be accomplished, contact Navy Military Pay Operations in Cleveland OH at (216) 522-5886.
 - If the member is still in the military, NMPO will process DS01 to collect funds.
 - If the member is not in military, NMPO will send info to Treasury Department for collection.
4. If you have not heard back from NMPO within 45 days, request assistance from the NAVSUP Program Office.

If a DS01 is submitted via DMO prior to members departure from the Navy, funds may be recovered from the members last check. If the collection goes through the Treasury Department, it may take significantly longer.

To prevent bad debts, DISBO’s can switch members from a permanent to a visitor card during their last 30-days of duty and collect the cards as the member checks out.

**Further questions should be directed to Jon Holsinger at:
(717) 605-3506 or jonathan.holsinger@navy.mil**

Training*

East Coast Functional Training:
26-30 Jul, Mayport, FL
23-26 Aug, Mayport, FL
23-26 Aug, Norfolk, VA

West Coast Functional Training:
9-13 Aug, San Diego, CA

Contact William Freeman at:
757-443-1189 for more info.

Installations*

As of 30 Jun 2004, **25 Ships** have been installed with the Navy/Marine Cash™ Financial System. For a complete list of all ships, please visit the Navy/Marine Cash page on NKO at: www.nko.navy.mil.

June Installations:

USS CARR (FFG 52)
USS CHOSIN (CG65)

July Installations:

No ships scheduled for July.

August Installations:

USS SB ROBERTS (FFG58)
USS MILLIUS (DDG69)
USS PHILIPINE SEA (CG51)
USS NASHVILLE (LPD13)



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Reminders

Have you ever bounced a check? Most of us have at one time or another. We may have forgotten to record an ATM transaction or a purchase at the grocery store with our check (debit) cards. Transferring money from the home bank or credit union account to the Navy/Marine Cash account at the K80 Cashless ATM is just like writing a check. Any resulting NSF transactions and negative Navy Cash balances are serious and must be diligently pursued and settled immediately. The Navy Cash Program Office at NAVSUP monitors NSF transactions and negative balances closely. Ships statistics are provided to senior level management Monthly. It is imperative that Disbursing personnel provide continuing information to the crew to help prevent these occurrences. Should the service member have transactions returned for NSF, access to their home account will be blocked automatically, and they must report to the disbursing office and request the access to their home account be restored. Concerns or questions on this topic can be directed to Jon Holsinger at (717) 605-3506 or jonathan.holsinger@navy.mil

Customer Service Center (CSC): (866).6Navycash
Disbursing Director: (717) 605-7441
Program Manager (717) 605-5270
Training (717) 605-7033
DSN Prefix: 430
www.navycash.com
www.nko.navy.mil

Alerts

NAVSUP Navy Cash Publications are hitting the Navy Logistics Library. The pubs are ship specific so make sure the correct publication is referenced. Also, CSC should be contacted for the installation of most recent software. This upgrade should occur during the ships wellness check.

SOP 1.08 covers the following ships :

Navy Cash Operating System 1.4.2.x: Antietam, Anzio, BHR, Chafee, Cleveland, Cole, Comstock, Porter, Rentz

SOP 1.09 covers the following ships:

Navy Cash Operating System 1.4.3.x: Arleigh Burke, Carter Hall, Hawes, Kearsarge, Mitscher, Pinckney, Ponce, Reagan, RG Bradley, Truman

Navy Cash Operating System 1.4.4.x: Carr, Chosin, Chung-Hoon, Fitzgerald, Lake Erie, Momsen

For more information, please contact SHC Smiesko at (717) 605-3470 or keith.smiesko@navy.mil

Correction

In the last issue, we provided the DISBO Customer Service Center (CSC) number as 1 866 3Navycash when it should have been 1 866 6Navycash. Regular cardholders call 3Navycash while DISBO's have their own line at 6Navycash. Our apologies. The NICC number provided (877 418-6824) was accurate and can also be used to reach the CSC at any time.