



Collections Information Repository
(Formerly the Transaction Reporting System)

Financial Institution Historical Voucher Data Request Process

CA\$HLINK II User IDs for financial institutions were disabled on February 8, 2013, as part of the CA\$HLINK II system decommission. As a result, financial institutions no longer have access to deposit voucher data manually entered directly into CA\$HLINK II prior to January 1, 2013.

The following process must be used to request CA\$HLINK II historical voucher data (manually entered into CA\$HLINK II prior to January 1, 2013):

1. Requests must be emailed to the CIR Call Center at CIR@pnc.com and must be accompanied by a completed Financial Institution Historical Voucher Data Request Form.
 - a. Please type the requested information in the form.
 - b. Email subject line should read: **CA\$HLINK II Financial Institution Request**.
2. Upon receiving your financial institution's email request (with a completed form), the CIR Call Center will review the form and conduct a process to authenticate the requestor.
3. Once authenticated, requests will be fulfilled, via email, within 3-5 business days.

If you have questions about these instructions or the form, please contact the CIR Call Center at (301) 887-6600, (800) 346-5465, or CIR@pnc.com.